

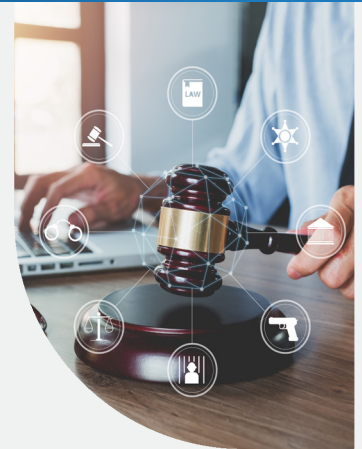
Activate Legal Service Delivery



Save Legal Time, Effort, and Expense for Your Business

Accelerate your time to value and overcome the challenges faced by today's legal service teams. Step away from the traditional legal service processes and increase the efficiency and productivity of your organization to match the speed of how modern businesses operate.

Activate Legal Service Delivery is a fixed-fee solution that harnesses the power of ServiceNow to automate and streamline your legal processes for greater efficiency, productivity, time, and cost savings.



Modernize Legal Operations and Accelerate Your Business Transformation

- **Share and Collaborate with Greater Ease** –
Create a Legal Services Portal that allows rollout of a self-service knowledge base and permits users to submit legal requests and information through intake forms configured to support your practice area needs
- **Enhance Communication via Automation** –
Automate assignments, send requests to the right resource, expedite responses and engagements with customers, vendors, and service providers
- **Be Better Informed of Process and Progress** –
Define Service Level Agreements (SLA) and track prioritization of work through use of standardized dashboards
- **Keep the Team Updated and Informed** –
Customize notifications in order to inform legal users and legal fulfillers of important updates related to their requests
- **Easily Access and Manage Data and Information** –
Configure external storage sources to easily manage and link attachments for easy review, sharing, and approval
- **Improve Agility and Responsiveness with Enhanced Project/Case Visibility** –
Create visibility from a single source, view all requests, statuses, and easily re-prioritize and re-assign requests as needed
- **Keep Goals Ontrack and Monitor Progress** –
Configure reports to track KPIs important to your business in order to drive data-based decisions

Activate Greater Collaboration, Efficiency, and Results with Activate Legal Service Delivery

Empower your legal services delivery capabilities, gain insights into ongoing demands on your legal team, remove guesswork from keeping you on the forefront of trends, and identify ways to drive efficiency while reducing costs. Plus, we provide a framework to help you start gaining value quickly.

Power up your legal team's ability to perform with Activate Legal Service Delivery and discover how automation can streamline your organization's legal process.

[To learn more or to arrange a free demo, contact us today.](#)

